



2014-15

YEAR IN REVIEW



Good Shepherd

Australia New Zealand



A YEAR OF TRANSFORMATION

In our first year as the new one “Good Shepherd Australia New Zealand”, we have consolidated our community-based programs and services in Victoria and New South Wales to support adults, young people and children to build their safety and resilience, increase their access to education opportunities and improve their financial security. Through the restructure we have strengthened our teams and reached more people in the community.

We are deeply committed to individuals and families, with a focus on women and girls, who face challenges arising from social and economic exclusion, isolation,

violence and economic insecurity. Through our work we continue the mission of the Good Shepherd Sisters and envision a world that is just, equal and upholds human rights for all.

If you are a friend and supporter of Good Shepherd, thank you for working alongside us. If you are new to our organisation, welcome on board! This review provides a snapshot of some of our key activities during 2014-15. We share our stories and aspirations, honour the communities we serve and invite you to continue your journey with us.

MR FRANK O'CONNOR, CHAIR
GOOD SHEPHERD AUSTRALIA NEW ZEALAND

READ MORE:



CLICK
TO READ
MORE

- + The work we do...and why
- + Our network
- + Highlights
- + Mission focused
- + Programs and services
- + Research, policy and advocacy for change

- + Committed to a violence-free society
- + Reconciliation for all
- + Organisational checks and balances
- + Financial summary
- + Our generous supporters
- + Our amazing volunteers

THE WORK WE DO... AND WHY

We support individuals and families, with a focus on women and girls, to build their safety and resilience, increase their access to education opportunities and improve their financial security.

Around the world the Good Shepherd network is working to create just and equal communities where women and girls can live full, safe lives.

We have been committed, and mobilised, for nearly 200 years; going to some of the most challenging places to work for social change.

Wherever we are, we team up with people who share our mission, vision and passion for social justice because the need is still great.

Good Shepherd Australia New Zealand was established by the Good Shepherd Sisters to bring together committed and compassionate people to address the urgent needs of our time in our region.

Together, we share responsibility for continuing the important work of social change and finding positive ways to influence human progress.

Our vision is to create an emotionally, economically and physically safe world for women and girls.

Our purpose is to disrupt the intergenerational cycle of disadvantage for women and girls.

Our areas of expertise are:

- Safety and resilience
- Educational pathways
- Financial security

Our programs and services are supported by our [Women's Research, Advocacy and Policy \(WRAP\) Centre](#).


All of our work is **guided by our values** of reconciliation, zeal, justice, audacity and the value of each person.




READ MORE:



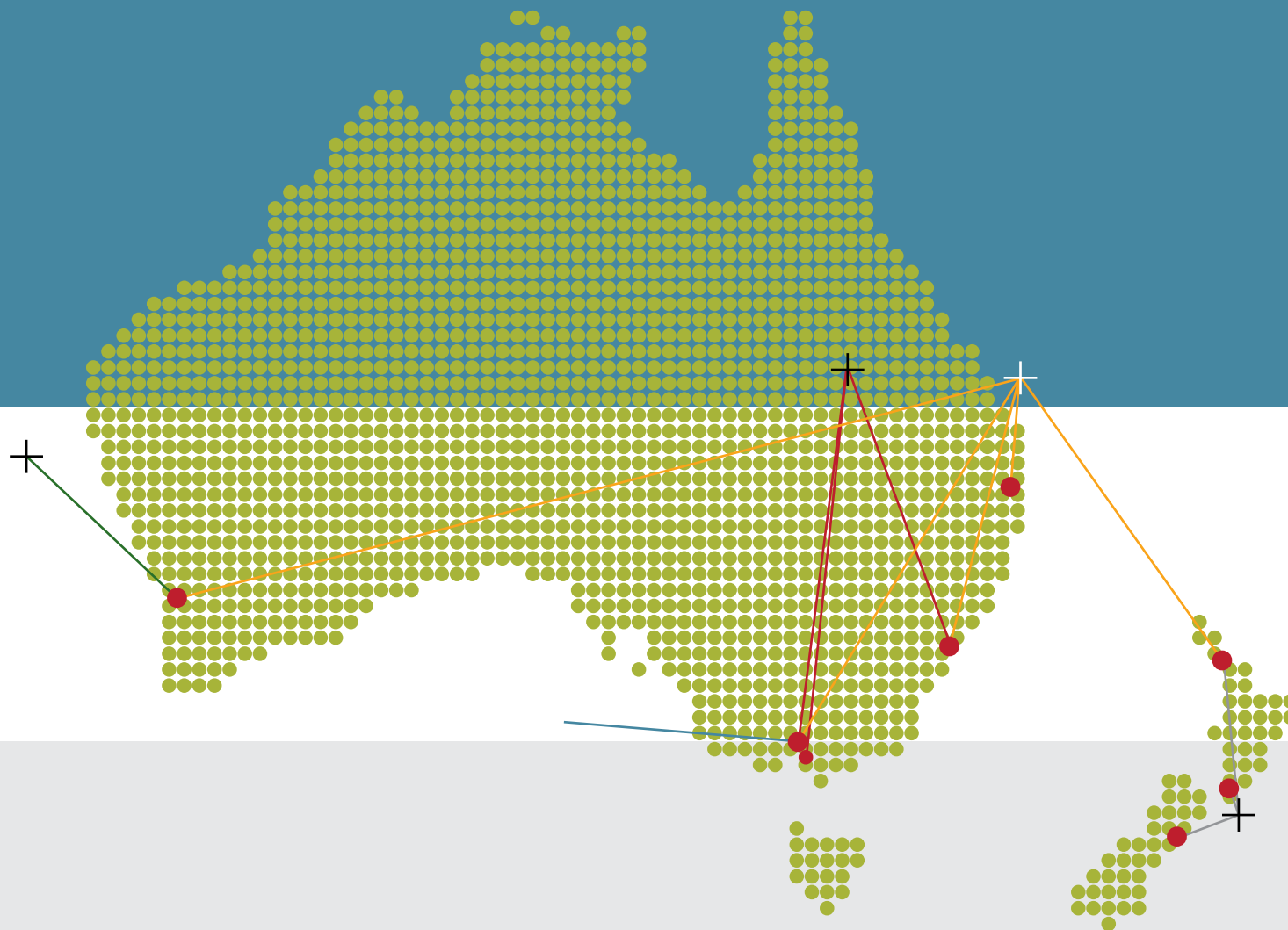
 Mission focused

 Our network

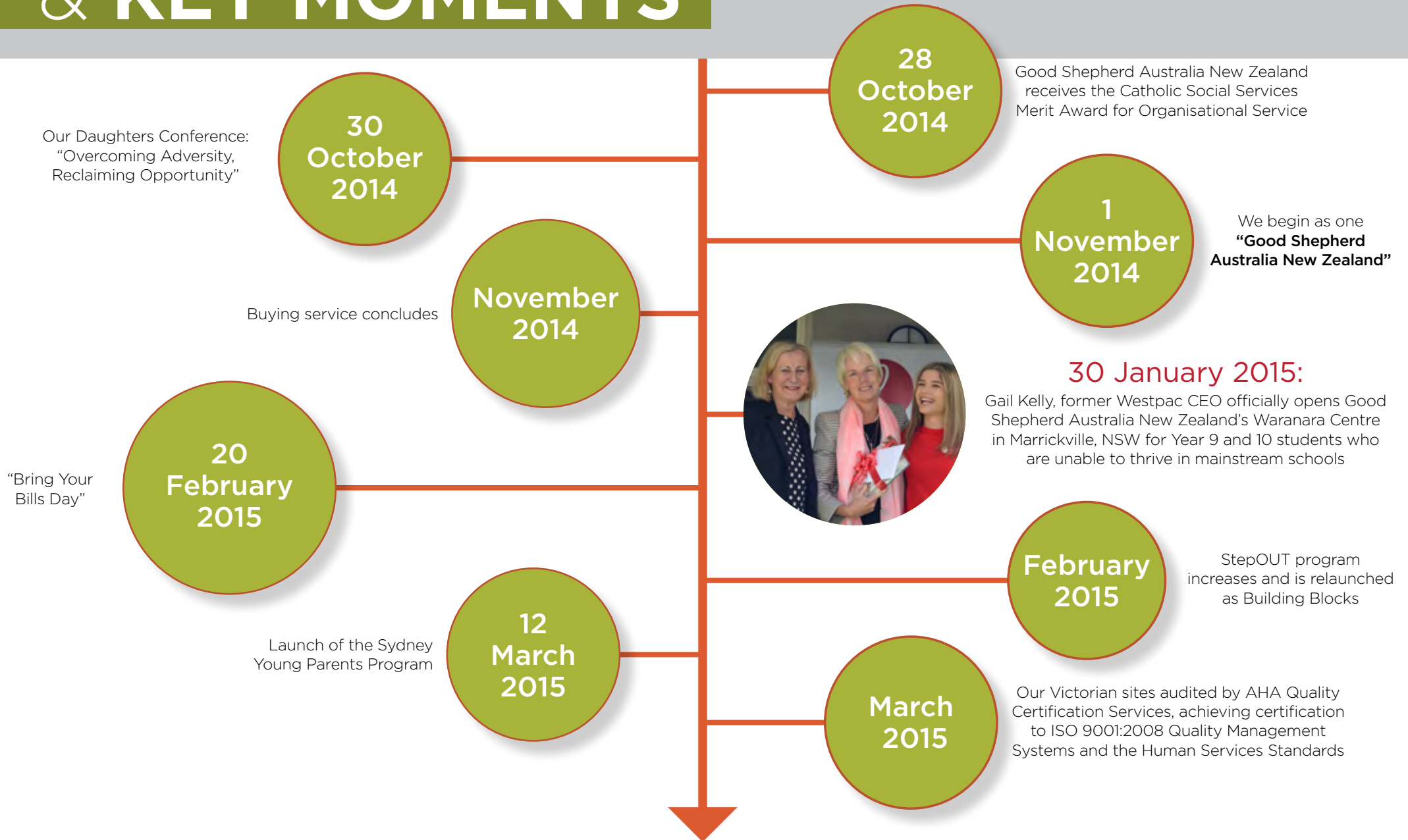
 Programs and services

OUR NETWORK

READ MORE:



2014-15: HIGHLIGHTS & KEY MOMENTS



27 April 2015:

Launched research report "Restoring Financial Safety" which received national media attention



21 May 2015:

The Spirit of St Mary Euphrasia Scholarship awarded to two members of staff for their commitment to Good Shepherd values, social justice, respect and compassion

Wallaroo Preschool was audited by the Victorian Department of Education and Training



**25
May
2015**

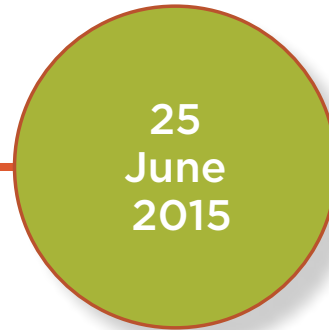


15 June 2015:

NAB allocated \$50,000 to financial services programs

24 June 2015:

Good Shepherd Day: a significant day in the Good Shepherd calendar, celebrating our heritage and embracing our future



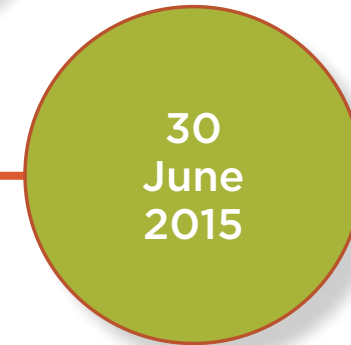
**25
June
2015**

The Waranara Centre audited by the Board of Studies Teaching & Educational Standards NSW

Good Shepherd Australia New Zealand receives the Financial Ombudsman Service "2015 Impact Measurement Award"



**June
2015**



**30
June
2015**

Sale of Good Shepherd Aged Services

L2P transferred to City of Yarra



**24
June
2015**

MISSION FOCUSED

In keeping with our heritage and core values, we work in a trusted relationship with the Good Shepherd Sisters in pursuit of a better world with a focus on women and girls. As partners in mission we do this through our orientation, formation and leadership development programs and our work in the community.



Our Mission Office ensures the Good Shepherd mission is alive in all that we do, inspires and focuses our efforts. Our vision, values and behaviours are crystallised in our Credo and are embedded in all aspects of our culture, organisational systems and processes.

It is supported by a Mission Link committee, made up of representatives from each Good Shepherd location, so that all employees and volunteers can contribute to, and participate in, mission activity. Together, we are co-responsible for carrying the Good Shepherd mission into the future.

This year more than 360 Good Shepherd staff, volunteers, Sisters and Board members attended mission formation programs.

- Ten employees completed the “Graduate Certificate in Not-For-Profit Management”, which was run in partnership with Australian Catholic University
- The “Leaders for the Future” mentoring program was launched
- Four orientation workshops were run to share the Good Shepherd story
- Three “Mission Master Classes” were held to explore mission and professional development, including “A Night in Angers”, “Mission and Money” and “A Night in Latin America”
- A “Mission in the Workplace” session gave employees the opportunity to reflect on our values and how they are experienced at work
- A “Leadership for Mission” course was held for current and aspiring leaders to deepen their understanding of mission leadership and co-responsibility
- A “Mission in Action” workshop was held in New Zealand in June 2015 for Sisters, Board members and staff to reflect on our Credo



RECIPIENTS OF THE 2015 SPIRIT OF SAINT MARY EUPHRASIA SCHOLARSHIP, INA MULLIN (SYDNEY) AND LIVIA LA ROCCA (MELBOURNE), WERE AWARDED A PLACE ON THE TOUR DE BON PASTEUR: A PILGRIMAGE TO FRANCE TO VISIT PLACES OF SIGNIFICANCE TO GOOD SHEPHERD. CONGRATULATIONS INA AND LIVIA!

MISSION FOCUSED

Good Shepherd Day, 24 June, is a very special day in our calendar. Each of our regions celebrates in their own way. In Melbourne we gathered at the Abbotsford Convent to spend time with the Sisters, share stories and get to know each other better.



“I love the sense of shared responsibility, carrying the legacy. It’s an honour that the Sisters have so much trust in us to hold not only the work, but the mission.”

We are mission partners, globally

Good Shepherd Australia New Zealand is part of a global network that works with women and girls in more than 70 countries, from Kenya to Syria to Cambodia.

Led by the Good Shepherd Sisters, our network focuses on issues such as poverty, human trafficking, forced migration, refugees, gender inequality, violence towards women and children, and religious intolerance. As mission partners we advocate for social justice and support Good Shepherd in 10 provinces around the world.

Within our region, Good Shepherd’s Asia Pacific Circle develops the mission across 19 Asia Pacific countries with a focus on justice and peace, formation for leadership and mission, Asia Pacific partnership and spirituality for mission. The Asia Pacific Partnership working group is chaired by Sister Noelene White from Australia; staff from our Mission Office are also members.

Did you know?

- In October 2014, Good Shepherd Sisters and mission partners from across the Asia Pacific network met to develop priorities for the Congregational Chapter, which brings together Good Shepherd representatives from all provinces every six years. The inclusion of lay mission partners in the Congregational Chapter was a first, and former Good Shepherd Australia New Zealand CEO, Dr Rhonda Cumberland (pictured below) was one of 10 lay mission partners to attend.
- Good Shepherd International has Special Consultative Status with the Economic and Social Council of the United Nations for its work with women and girls

IN 2014, LAY MISSION PARTNERS JOINED THE GOOD SHEPHERD SISTERS’ CONGREGATIONAL CHAPTER TO DEVELOP FUTURE PRIORITIES FOR THE ASIA PACIFIC REGION.



PROGRAMS AND SERVICES

SAFETY & RESILIENCE

Throughout our lives we need skills, knowledge, networks and resources to manage difficult circumstances. With sufficient skills and resources we can increase our safety and resilience.



This year Good Shepherd provided a range of support and counselling services to individuals and families who face challenges brought about by social and economic exclusion, isolation, violence and financial insecurity.



In Victoria,
we supported
2,185 individuals
354 families

In New South Wales,
we supported
1,098 people

- 115** Counselling - Group Workshops
- 152** Counselling - Individual
- 45** Day Program
- 484** Microfinance
- 22** Sydney Young Parents Program
- 60** The Waranara Centre
- 220** Thrive - Wellbeing Programs

SAFETY & RESILIENCE

Supporting parents

In January 2015, Good Shepherd launched the Sydney Young Parents Program with a number of other organisations to provide essential services for Sydney's young mothers. The aim is to break cycles of disadvantage and change outcomes for young families through positive parenting skills and access to support networks.

- Since the launch the program has provided case management for 18 mothers, four fathers and 18 children. There were nine mothers aged under 20 and three fathers aged under 20.
- Case workers have assisted nine mothers in the lead up to their birth and provided postnatal support, attended two births as the primary support person to the mother, supported three parents and their children find permanent accommodation, supported five parents and their children access transitional accommodation, and supported four parents and their children access crisis accommodation



“WHEN WE STARTED MEETING YOUNG PARENTS, IT BECAME APPARENT THAT THEIR NEEDS ARE FAR GREATER THAN ANTICIPATED,” SAID CHRISTINE MAGRI, CASE WORKER, SYDNEY YOUNG PARENTS PROGRAM. “ABOUT 70 PER CENT OF THE YOUNG MUMS WE’RE SEEING ARE IN CRISIS AND NEED SO MANY DIFFERENT SUPPORTS.”

FOR CHRISTINE, “THERE CAN BE NOTHING MORE INSPIRING THAN SEEING A YOUNG MUM EMPOWERED BY LEARNING THAT THE OUTCOMES FOR HER CHILD DEPENDS ON BUILDING RELATIONSHIPS WITH THEM, NOT ON THE CIRCUMSTANCES THEY WERE BORN INTO.”



Taking an holistic approach to family solutions

Betty and John were having difficulties setting boundaries and family rules for their three boys. All have special needs; two have significant learning delays. Betty and John had been calling the police on a weekly basis because of the boys' aggressive and violent behaviour.

In Sydney, Good Shepherd also ran a six-week parenting workshop providing an opportunity for 62 parents and carers to develop strategies for raising adolescents.

In Melbourne, a number of parenting programs were tailored to young parents, including Step Out in Melbourne's west for young parents with pre-school aged children who were experiencing isolation, financial insecurity or other challenges.

SAFETY & RESILIENCE

For nearly 200 years, Good Shepherd has been supporting women and girls around the world who have experienced violence at home, at work and in the community. This work has continued in Australia and New Zealand since the 1860s.

Today, our vision is to create an emotionally, economically and physically safe world for women and girls. Over many decades we've developed specialist domestic and family violence recovery, crisis and housing services and worked closely with emergency and protection services. We also assist women leaving prison to re-establish their lives.

Through the Peninsula Family Violence Program in Victoria, Good Shepherd provided counselling and accommodation, outings and camps so that women and their children could connect with others in safe and sensitive environments.

A total of 20 women and 50 children who were recovering from family violence attended one of Good Shepherd's three-day camps, held in September 2014 and January 2015. The camps gave the families a chance to have a fun, free holiday in a safe environment and connect with other people who had also experienced family violence.

"This has been a turnaround experience for me and my family. We feel connected and like we belong. After so long in hiding, this is a big relief."

A MUM'S FEEDBACK AFTER ATTENDING THE PENINSULA FAMILY VIOLENCE PROGRAM CAMP



SAFETY & RESILIENCE

Good Shepherd continued to provide intensive counselling or crisis support to young clients. The Youth Homelessness Service in Melbourne's City of Yarra supported 162 young people aged 16-24 who were experiencing homelessness or were at risk of becoming homeless. Many of these young people were parents; the service supported 27 children under two and 10 children aged two to five.

Helping young sisters avoid homelessness

Saba (16) and Loret (19) were referred to Good Shepherd's Youth Homelessness Service after Saba reported a number of issues to her school counsellor. The young women arrived from Ethiopia in early 2013 with an Orphan Relative visa, sponsored by their uncle who they had never met. They found themselves in an abusive environment and were made to do domestic jobs at the home and in other houses, which prevented them both from remaining steadily engaged in education.

After reporting this situation they were linked to a young women's crisis program and moved into a youth refuge for two months. The Youth Homelessness Service successfully advocated for Saba and Loret to move into transitional housing, which provides accommodation for 18 months to two years with support.

When they moved into their new home, Saba and Loret were very excited and visibly relieved. It was the first time in their life they had their own room and the first time in a long time that they felt safe.

Saba is now finishing her VCE and Loret is studying language skills to enrol in vocational training. They are a great support to each other and with ongoing support from Good Shepherd they are working towards achieving their goals for the future.



Counselling services in NSW supported 133 young people who were experiencing family relationship difficulties or issues arising from a recent or past trauma through one-on-one or family counselling or specialist sexual assault counselling.

SAFETY & RESILIENCE


Engaging young people

Our youth programs focus on building young people's personal skills and confidence. In Victoria, ENGAGE! brought together 50 young people from different cultural backgrounds who live in Brimbank, in Melbourne's west. ENGAGE! continued to touch the lives of many young people from 13 different cultural backgrounds through events, individual and group work.



Run as part of the ENGAGE! program in Brimbank, Youth Movement brings together young people from diverse backgrounds who have lived through hard times: some members had been child soldiers and spent time in refugee camps. Youth Movement is a creative outlet for them to tell the story of their life journey to Australia and about settling in here.

WATCH:

 RAP3012

The Yarra Community Friends program matched 35 local young people and children to adult mentors with whom they shared new experiences, had fun and learned positive life skills.

Parents also benefit from the program. This year 23 of the parents were managing their families by themselves.

“He has had several firsts, including going to the beach, swimming, going to Luna Park and overcoming his fear of heights to go on the rollercoaster and Ferris wheel (he said he had the best day ever!). I taught him his 11 times table on the way to visit the Myer windows. One of the key things has been watching his confidence grow. He now feels like he can be a nine-year-old kid, rather than trying to be an adult.”

A YARRA COMMUNITY FRIENDS VOLUNTEER MENTOR DESCRIBES THE CHANGES HE HAS SEEN IN THE YOUNG PERSON HE HAS BEEN MATCHED WITH

Also in the City of Yarra, [the L2P program](#) helped 151 young people gain the 120 hours' driving experience required to go for their licence. Good Shepherd handed the L2P program to Melbourne's Yarra City Council in June 2015 with a celebration of learner drivers and the many dedicated mentors who have supported the program.

SAFETY & RESILIENCE

Good Shepherd's community houses in Victoria provided many different opportunities for people to connect to their community, learn new skills and build their confidence. The St Albans Community House catered to the area's diverse community, including many newly arrived families. The Wallaroo Community House in Hastings offered a range of integrated services for local families and community activities such as "Kids in the Kitchen".

Our community houses in Victoria supported:

505 individuals

354 families

Making our communities a much more welcoming place for people who are newly arrived in Australia, isolated, without support or unsafe at home.



Women gain "sew much more" at St Albans Community House

Good Shepherd's Community House in St Albans started "So Sew" in 2014 to teach women how to make, repair and alter clothing for themselves and their family. The group was taught the basics of sewing by hand and on a machine. By the end of the program they had sewn a bag, a sewing smock and placemats, and learned how to draft a pattern and make a draft dress.

The group then moved into "Sew Much More" where they advanced their skills and made their own dresses using the pattern they made in the first program.

Additional support was provided through other Good Shepherd services as needed, and for some of the women the sewing group was a good transition from individual support into facilitated group support.

The women were proud to take part in a community sewing project, contributing 80 Christmas placemats for the Good Shepherd Aged Care Residence in Abbotsford (now Mercy Place Abbotsford).



Through the sewing group at St Albans Community House, local women have created more than just clothing; they have made friends, built a support network, contributed to their community and started their own enterprises.

PROGRAMS AND SERVICES

EDUCATIONAL PATHWAYS

We continued to provide educational pathways through a range of programs, and our independent school, to give children and young people the best chance of understanding their potential and building their confidence and self-esteem.

The Waranara Centre

Former Westpac CEO Gail Kelly officially opened Good Shepherd's Waranara Centre in Marrickville, NSW on 30 January 2015.

Ms Kelly urged those present at the opening to consider the value of providing alternative education with mental health support. She quoted Deloitte Access research, which shows that every dollar of funding spent educating a young person will deliver \$7.60 to government and \$23.60 to society. But that "understates it", she said.

"That's an economic value. What about the human value, what about the sense of pride that a human being has in a sense of achievement in actually fulfilling their schooling? What about the sense of confidence that they actually receive, that breathes within, and then the multiplier effect this has?"



Gail Kelly dedicated part of her last day as Westpac CEO to officially open The Waranara Centre.

The Waranara Centre provides alternative education opportunities to young people aged 14 to 19 to help them complete Year 9 and 10 and the Higher School Certificate.

- Students are taught by specialist teachers and supported by counsellors who assist with mental health and behavioural issues while working to attain the Record of School Achievement
- Over the year The Waranara Centre assisted 52 young people who were disengaged from education and training due to difficulties such as mental illness, family breakdown, housing instability, behavioural problems and victimisation
- In January 2015, The Waranara Centre received full accreditation and registration as a school

EDUCATIONAL PATHWAYS

Wallaroo Preschool—located in Hastings on Victoria’s Mornington Peninsula—was established in 2005 to improve the numbers of local children attending kindergarten, an important step in preparing children for school.

The preschool provides a broad, well-rounded learning experience for three and four-year old children, giving them opportunities to exercise, play, get along with other children and develop their language, physical and cognitive skills. Kindergarten enrolments remained at capacity for the majority of the year. Families are also linked into other services and activities at the Wallaroo Community Centre as needed.



“This year my eldest is going to your wonderful kindergarten. From being around here for drop-off and pick-up I have learnt of many more services available to me. I now visit a support group and have been supported and referred by the once-a-week nurse for different health needs.”

AMY WROTE A LETTER TO THE WALLAROO COMMUNITY CENTRE TO EXPRESS HER APPRECIATION FOR THE SUPPORT SHE’S RECEIVED.

EDUCATIONAL PATHWAYS

The DAY PROGRAM in Sydney supported 48 students in Years 9 and 10 who were dealing with mental health issues, trauma or family violence and were at risk of leaving school. The 10-week intensive life skills program helped them to gain the skills and confidence to make decisions, commit to goals and reduce aggressive behaviour.

Of the 48 young people who participated, 98 per cent are now successfully engaged in either mainstream, alternative or vocational education or are employed.

In addition, Good Shepherd ran a series of professional development workshops in Sydney for educators who work with young people experiencing mental health and behavioural issues and self-harming behaviour. More than 300 educators participated in the series to better understand mental health and wellbeing issues and work more effectively with students in their care.

“... I wanted to say thank you to all the staff and all the help I received from your program. Without the help and support I received from you guys I wouldn't be the young lady I am today. I appreciate all that your service did, even though you could say it was all me, it was also every single staff there too who had the time and patience to put up with me. And without your help I don't think I would be the person I am today.

I wanted to let you guys know that now I am at university studying social work and have my life on track and have very much since the program came into my life. You inspired me very much into working within the same system to help other young people.

Keep up the great work because you make a big difference into young people's lives who feel they have no hope!”

Thank you to the De Sousa family who donated over \$13,000 to help young people aged up to 25 pay for essential education-related expenses. The funding helps buy computers, text books, uniforms and stationery and pay for camps, excursions and school sports.

A close-up photograph of a woman with dark hair tied back, wearing a pink top, looking towards a young girl with dark hair in a ponytail, wearing a light blue top. They are both smiling slightly and looking at each other. The background is blurred, showing what appears to be a colorful structure, possibly a playground or a child-friendly environment.

PROGRAMS AND SERVICES

FINANCIAL SECURITY

Through financial counselling and coaching, and support to access no and low interest loans, individuals and families can improve their financial knowledge, capability and economic security.

Financial counselling is a free and confidential service for people going through financial hardship or who are concerned about how to pay bills and debts.

With funding support from Consumer Affairs Victoria, we provide financial counselling in partnership with ISIS Primary Care and Djerrirrh Health Services in Brimbank and Melton (west of Melbourne) and the Port Phillip Community Group (Bayside Peninsula). We are proud of our strong and long-standing relationship with South East Water and City West Water. Funding we receive from South East Water enables us to deliver financial counselling to over 400 customers per year. We work equally closely with City West Water to assist customers. In NSW, financial counselling is offered in partnership with Metro Migrant Resource Centre with funding provided by the NSW Department of Fair Trading.

Our financial counselling services are also available in women's refuges in Sydney's inner west. Sharon Weston, Financial Counsellor says, "We facilitate workshops within refuges so women can spend time with a financial counsellor in a safe, informal setting and gain an initial understanding of what their income will be if they separate from their partner, what it will cost to

set up on their own and where to go for support. This information includes financial counsellor contacts, no-interest loans programs and contacts for other service providers."

The program also supports women through the Women in Prison Advocacy Network (WIPAN). Our referral process provides WIPAN mentors with financial training so they have the initial information women may need as they exit prison and begin to set up life in the community.

Over the year Good Shepherd's financial counsellors worked with over 1,500 people in Victoria, including women in prison, and 110 people in NSW to help develop their budgeting skills, understand their rights, obligations and options, navigate bankruptcy and legal processes and access financial schemes or assistance. In some cases staff negotiated with banks, utility companies or other parties on their client's behalf.

FINANCIAL SECURITY

Bring Your Bills Day

Good Shepherd's St Albans office in Victoria hosted a "Bring Your Bills Day" in February 2015 to advise people how to get on top of their utility bills, rent, fines, rates and credit repayments.

Financial counsellors and legal practitioners were available to provide free information and advice in addressing outstanding bills, fines, debt collection issues and contracts. Many different organisations such as the Financial Ombudsman Service, Telecommunications Industry Ombudsman, Electricity and Water Ombudsman Victoria and the Sheriff's Office participated in the event.

"The day was a great success," said Martin Stevens, Good Shepherd Financial Counsellor (pictured) and one of the event coordinators. "It was a fantastic opportunity for people to talk face-to-face with us about their electricity, gas, water, telephone or internet bills, fines or Centrelink payments."

Bring Your Bills Day was proudly sponsored by Sustainability Victoria.



Good Shepherd's financial counsellors also helped eligible people on low incomes access Good Shepherd Microfinance's no or low interest loans to purchase or repair essential items or school books and resources.

- Good Shepherd assisted 231 people in Victoria to successfully gain a loan of up to \$1,200 through the No Interest Loan Scheme (NILS). The loans helped individuals and families to purchase household goods or cover health or educational costs.



In Victoria, our financial counsellors assisted:

- 1,250 individuals raise issues through Consumer Affairs Victoria
- 410 individuals experiencing difficulty with their water bills

Good Shepherd Australia New Zealand was listed by the Financial Ombudsman Service (FOS) as one of the top 10 financial counselling services across Australia to refer and actively support people to FOS in 2014-15.

FINANCIAL SECURITY



Our Firmer Foundations program assists women to focus on important skills and knowledge that can enhance their security and independence.

It offers:

- Free practical support, skill building, advocacy and referral services
- Individual and group support through workshops and forums
- Assistance with gaining access to employment, training and education
- Support in engaging with other services, including specialist financial services, legal services and Centrelink

The program values women's expertise and capacity to make their own choices, understands the importance of building women's independence and respects the individual journey of each woman.

This year Firmer Foundations supported 184 women through individual and group work.

"I can manage all the credit cards and be able to buy some food for my family after completely changing my financial habits."

Turning new skills into life-changing behaviours

In June 2015, National Australia Bank awarded Good Shepherd a \$50,000 Community Grant towards the creation of a pilot training package for financial coaching. This initiative is the first of its kind in Australia.

Good Shepherd currently supports people to improve their financial safety and to develop their skills,

understanding and confidence to better manage their finances. This new training package will equip staff to empower their clients to turn newly acquired financial skills and intentions into lasting behaviours.

As coaches, staff will support clients to set their own financial goals and develop a plan of action.

The pilot training package will be trialled in late 2015. Once it is fully developed, it will allow Good Shepherd to advance its services to help clients achieve lasting change in the way they manage their finances.

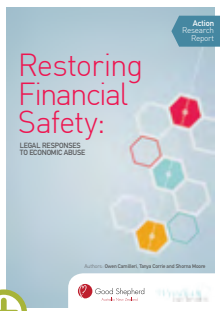


Thanks to a National Australia Bank Community Grant, Good Shepherd is designing a unique training package so relevant staff can provide strength-based financial coaching to their clients.

RESEARCH, POLICY AND ADVOCACY FOR CHANGE

Our Women's Research, Advocacy and Policy (WRAP) Centre is a leader in Australia's social research and policy arena. It drives innovation for women's services and programs within our organisation and shares knowledge externally. The WRAP Centre also influences social policy development and advocates for systemic change to improve opportunities for women and girls.

One of the year's highlights was the launch of the research report ***Restoring Financial Safety: Legal responses to economic abuse*** by the Victorian Minister for the Prevention of Family Violence, Fiona Richardson, on 27 April 2015.



This research was conducted in partnership with Wyndham Legal Service (now Western Community Legal Service). The report's findings garnered broad interest and media coverage, was quoted by Australia's National Research Organisation for Women's Safety and

informed discussion on the issue of economic security in the Victorian Royal Commission into Family Violence.

Leading research into economic security

Since 2008 our research team has conducted a range of projects exploring the impact that social isolation, violence, limited access to education, training and legal protections can have on women's economic security. This includes the *Spotlight on Economic Abuse* research project in 2013.

This year our expertise was sought for industry reviews, breakfast briefings, roundtable discussions and research projects such as the review of older women and superannuation.

During the launch our Twitter feed [@GoodAdvocacy](#) trended strongly. [See our tweets storified.](#)

...and forced marriage

Internationally, the Good Shepherd network focuses on social justice issues such as the protection of human rights. Through the WRAP Centre we have been able to highlight the issue of forced marriage in Australia and contribute to this specific area of work. As one of the key participants in the Victorian Forced Marriage Network, the WRAP Centre supports and facilitates the sharing of information, knowledge and expertise across a number of service sectors to better support victims of forced marriage and raise community awareness. Our Victorian Human Rights Charter Review submission drew on research conducted by the WRAP Centre such as *The Right to Refuse* (2014). The net result of our work can be seen in outcomes such as the establishment of the Forced Marriage Network, which links a range of agencies that coordinate responses to forced marriage in Australia.



RESEARCH, POLICY AND ADVOCACY FOR CHANGE

Crunching the numbers

Consultations, including:

- Aug 2014, **Welfare Review Roundtable**, Federal Government
- Sept 2014, **Financial Education Consultation**, The University of Melbourne, Department of Finance
- Mar 2015, **Hardship Review**, Essential Services Commission
- May 2015, **Water Price Review**, Melbourne Water
- Jun 2015, **Large-scale research into impacts on survivors of family violence**, Australia's National Research Organisation for Women's Safety

Policy submissions, including:

- + **Submission to the Royal Commission into Family Violence**, Jun 2015
- + **Submission to the Charter of Human Rights and Responsibilities Review**, Jun 2015

17

Consultations

10

Blogs

6

Conference papers

6

Presentations

6

Workshops

6

Policy submissions

2

Program proposals

2

Training packages

1

Award

Through our blogs we have the “power to persuade”:

- + **Emerging themes and important lessons for progressing cross-sectoral policy design and implementation: a discussion**—Kathy Landvogt, Head of WRAP Centre
- + **Outcomes: who decides?**—Susan Maury, Policy and Research Specialist. This was named the number two most influential blog by Power to Persuade over the past year.
- + **Welfare reform and young people: policy v evidence**—Tanya Corrie, Development Lead-Financial Security and Susan Maury, Policy and Research Specialist

Award

- + **Impact Measurement Award: Finalist, Achievement in Impact Measurement by a Not-for-Profit, Feb 2015**

COMMITTED TO A VIOLENCE-FREE SOCIETY

We have a long history of working with women, families and other organisations to reduce violence and advocate for new ways to keep people safe. Our focus sharpened this year in response to Victoria's Royal Commission into Family Violence.



SOME STEPS IN OUR JOURNEY:

- January 2015, we established a Family Violence Taskforce to guide our participation in the Victorian Royal Commission into Family Violence and contribute to ongoing knowledge exchange and behaviour change within Good Shepherd and the broader community
- 27 April 2015, Good Shepherd held an event in Melbourne to launch [**Restoring Financial Safety: Legal responses to economic abuse.**](#)

We sincerely thank the Victorian Women's Benevolent Trust and the Lord Mayor's Charitable Foundation for funding this research—and Telstra for generously sponsoring and hosting the event.

- May 2015, the taskforce prepared Good Shepherd's [submission to the Royal Commission into Family Violence](#), which makes 21 recommendations. It also addresses gaps in the current system in relation to crisis intervention, access to justice and safety and post-crisis response.

In the Frankston Mornington Peninsula area in Victoria, Good Shepherd is a major partner in the Prevention of Violence Against Women and Their Children strategy, which is being rolled out until 2017.

The strategy was developed by The Peninsula Model, a catchment-based partnership between a range of health and community service organisations, key stakeholders, consumers, carers and communities. Good Shepherd and eight other organisations signed a Statement of Intent in December 2014 to share effort and resources in this catchment area.





RECONCILIATION FOR ALL

We are committed to reconciliation, social justice and dignity for all. We believe that unity and respect between Aboriginal and Torres Strait Islander people and non-Indigenous Australians are essential to healing and understanding within our community.

The Good Shepherd Sisters have a long tradition of working towards reconciliation. In 2000, they released a “Statement towards Reconciliation” to affirm that Good Shepherd acknowledges custodianship of the land by Aboriginal and Torres Strait Islander people and that reconciliation is central to the renewal of this nation.

Two years ago Good Shepherd Australia New Zealand developed a Reconciliation Action Plan in conjunction with Jason Eades, Gunnai man and cultural leader. This document sets a clear path for relationship building, partnership opportunities and service delivery in the community. In 2014-15 we led, and participated in, a number of important initiatives.

Nationally:

- Our Indigenous scholarship program, in partnership with Mary MacKillop Foundation, assisted eight women to apply for scholarships that will help them study at TAFE, university or attend a bridging course

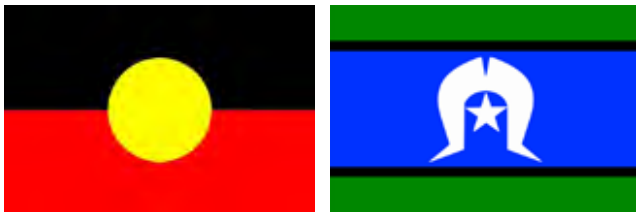
In New South Wales:

- The Waranara Centre provides alternative education for young people aged 14 to 19. This year 25 per cent of students identified as Aboriginal or Torres Strait Islander. The Centre engaged AIM (Australian Indigenous Mentoring) and AES (Aboriginal Employment Service) to provide traineeships for this group of students.
- Wayne Carr, Wiradjurri elder, ran workshops on cultural heritage and identity through the Day Program. Forty-eight young people participated in these workshops.
- Dixie Link-Gordon, elder and spokesperson, ran three workshops on domestic and family violence
- Our financial counsellors attended “Counterpoint Connections” each month. This group is based in Waterloo and provides services to the local Indigenous community. They also joined the Women in Prison Advocacy Network and trained as mentors to provide culturally appropriate services.

RECONCILIATION FOR ALL

In Victoria:

- We continued our long and trusted relationship with the Frankston & Mornington Peninsula Aboriginal Action Group, which includes Aboriginal and Torres Strait Islander workers from community organisations and the health sector, community members, Mornington Peninsula Shire Aboriginal and Torres Strait Islander workers and non-Indigenous members from community organisations. This group assists people in the community to create better links between providers.
- We take an active part in NAIDOC week activities and Bay Mob Health Day and contributed financially to the 2015 Peninsula Family and Dinner Dance for NAIDOC Week
- The Wallaroo Community Centre in Hastings runs a program for Aboriginal adults every Friday, which includes the use of an office space with internet access and the Aboriginal children's playgroup supports early learning and relationship building



- We are part of the Indigenous Family Violence Strategy Community Initiative to raise awareness of domestic and family violence, engage local and community-based responses, develop cross-agency linkages, assess local community needs and map service provision
- During 2015 NAIDOC Week, Amanda Olle, Good Shepherd Chapel Coordinator, initiated the “Sacred Standing” project. “The Abbotsford Convent precinct is sacred ground for Victoria’s Indigenous people and culture, the Good Shepherd Sisters and so many other groups who have lived and worked here over the years,” said Amanda. “Through conversations with Chapel and Convent visitors we explored what it means to stand on sacred ground and captured people’s thoughts and feelings in a variety of ways.”

Colin Valentine, Program Manager-Community and Family Services, has been a dedicated member of the Frankston & Mornington Peninsula Aboriginal Action Group for many years. Through his work he has become a trusted friend and leader in the community.

“I’m passionate about working with Aboriginal and Torres Strait Islander people,” said Colin. “As an individual, and through my work with Good Shepherd, I can challenge the structures and institutions that favour non-Indigenous people.”



CULTURAL UNDERSTANDING

We commit to reaching a level of cultural understanding that is expressed through respect and appropriate behaviours by all our staff and volunteers across all of our programs and services.

ORGANISATIONAL CHECKS AND BALANCES

Good Shepherd Australia New Zealand was established by the Good Shepherd Sisters to bring together committed and compassionate people to address the urgent needs of our time. Together, we share responsibility for continuing the important work of social change and finding positive ways to influence human progress.



“The Good Shepherd Province Leadership Team would like to acknowledge the directors, past and present, who have so generously contributed to our mission,” Sister Monica Walsh, Acting Province Leader. “We thank all of our mission partners for the skill, dedication and integrity they bring to the Good Shepherd network in this region.”

The Good Shepherd Sisters are engaged in ministry activities in Australia and New Zealand, are involved with Good Shepherd’s boards and support many of the organisation’s events and advocacy projects. They are actively involved in the Asia Pacific region and are engaged in work at the international level. The Sisters elect a new Province Leadership Team every six years, which holds governance responsibilities for the Sisters, oversight of Good Shepherd Australia New Zealand and is in liaison with the Congregational Leadership Team based in Rome.

Preparing Good Shepherd for future growth has been important work for the Sisters over the past decade. They play a vital role in handing on the Good Shepherd mission and story to those who continue the work today.

“Today we are a stronger Good Shepherd community, meeting new challenges and fulfilling our purpose to disrupt cycles of disadvantage for women and girls.

“We acknowledge the significant contribution former CEO, Rhonda Cumberland, made to our organisation. She was a driving force in merging three agencies into one Good Shepherd Australia New Zealand so we can be a more efficient provider in the community services sector, setting up Good Shepherd Microfinance and contributing substantially to the Victorian Royal Commission into Family Violence.”

FRANK O’CONNOR, CHAIR

ORGANISATIONAL CHECKS AND BALANCES

Good Shepherd Australia New Zealand Board

Chair: Frank O'Connor

Directors:

- Caroline Buchanan
- Anne Dalton
- John Hutchings
- Justin Lachal
- Christopher Maley
- Alison McClelland
- Ian Pollerd
- Frances Rush
- Therese Ryan

Rhonda Cumberland, as former CEO of Good Shepherd Australia New Zealand, was ex officio a Director without a vote.

Governance structure

Member of Good Shepherd Australia New Zealand: Trustees of the Sisters of Good Shepherd under RCCC Lands Act NSW.

Board of Directors: Good Shepherd Australia New Zealand Board reports and is accountable to the Member.

Member of Agencies: Good Shepherd Australia New Zealand is the Member for all the Good Shepherd Agencies.

Putting quality systems in place

We take our commitment to the community seriously; therefore, we use a wide range of internal checks and balances so we can work ethically, meet industry standards and uphold our own values. One of the ways we do this is by supporting clients, staff and volunteers through a well-managed quality system.



Some highlights:

- In March 2015 our Victorian sites were audited and met the requirements of AS/NZS ISO 9001:2008 Quality Management Systems. The same auditors assessed the Victorian Service Delivery programs against the Human Services Standards (Victorian Department of Health and Human Services) and were found to be compliant in all areas.
- This year also saw the successful registration renewal and accreditation of The Waranara Centre (NSW) and Wallaroo Preschool (Vic) against the National Quality Standards. Of the seven quality areas of the National Quality System, Wallaroo Preschool exceeded in Quality Area 6: "Collaborative partnerships with families and communities."
- Since the consolidation of our community-based programs and services in Victoria and New South Wales, we have established a single document process, an internal and external audit schedule and a continuous improvement register
- Over 100 client surveys were received for Victorian service delivery programs, which were overwhelmingly positive

The achievements identified at Stage 2 Certification clearly reflect that a strength of Good Shepherd Australia New Zealand is maintaining their focus on the delivery of client services including a person-centred approach. Whilst Good Shepherd Australia New Zealand had continued to go through restructuring, client comments reflected no interruptions to service.

ORGANISATIONAL CHECKS AND BALANCES

OUR NETWORK

Good Shepherd Australia New Zealand plays a governance role in the broader Good Shepherd network in Australia and New Zealand. Everyone in this network shares the same mission, vision, purpose and values. Collectively we are able to have a greater impact on breaking intergenerational cycles of disadvantage for women and girls.

Good Shepherd Microfinance

Good Shepherd Microfinance is Australia's largest microfinance organisation, offering a range of affordable financial programs for people on low incomes at different financial stages of their lives.

Some highlights:

- Good Shepherd Microfinance's three ground-breaking Good Money stores provided 1,128 loans and the Good Money team had 5,573 financial conversations with their clients
- This year saw the launch of the award-winning "Women and Money: An introduction to financial abuse". This online learning program is designed to assist a network of over 1,500 microfinance workers and volunteers to identify financial abuse among their clients and to make safe and appropriate referrals to support services
- To date Good Shepherd Microfinance has reached 181,000 clients and around 398,000 people in total through its microfinance products and activities

Good Shepherd New Zealand

Good Shepherd New Zealand assists women and their children to live safely and develop their financial capacity so they can achieve their goals. Good Shepherd New Zealand works with other organisations to promote social inclusion and microfinance services across the community.

Some highlights:

- Building strong, values-based relationships with community finance partners such as the Bank of New Zealand (BNZ) and Aviva Family Violence Services
- Through these (and other partnerships), over 700 financial capability building conversations have been conducted, over 170 loans issued, over \$400,000 lent out, and in excess of \$200,000 in interest and fees has been saved by clients
- Drawing on the collective expertise of the network to support operations and service delivery

St Clare's School

St Clare's School in Perth, Western Australia is a school for girls in Years 8-12 at risk of not completing their education because of experiences that have compromised their ability to participate in mainstream schooling.

Some highlights:

- A partnership with Central TAFE this year enabled Year 9 and 10 students to attend TAFE once a week and participate in a Certificate I in GATE (Gaining Access to Training & Employment)
- During a GATE excursion to the WA Art Gallery, Year 10 student Elhanna Glock was inspired to create a stunning artwork entitled "The Gift" which won first prize in the prestigious Angelico Art Exhibition for Catholic Secondary schools
- St Clare's underwent some refurbishment with the addition of student support space and an upgrade of the recreation area, which reflects the changing needs of the students and allows for greater openness and flexibility for lessons and events

The Trading Circle

The Trading Circle supports women around the globe start micro-enterprises, learn new skills, and increase their financial security and wellbeing.

Some highlights:

- This year The Trading Circle celebrated its 20th anniversary. The planning for this fantastic milestone included a photographic exhibition to raise money for refugee students from Syria and Pakistan at Good Shepherd's Fatima Centre as well as a high tea in the Sydney store with Good Shepherd Sisters who have been involved in The Trading Circle over the years.
- Established the Fair Trade Emporium, a co-operative of 10 fair trade businesses, which received a business sustainability award from the Marrickville Council, NSW in 2015
- Relationships with overseas producer groups were strengthened through tours and networking continues strongly with members of the Australian team

2014-15 FINANCIAL SUMMARY

By integrating Good Shepherd Australia New Zealand, Good Shepherd Youth & Family Service (Victoria) and Rosemount Good Shepherd Youth and Family Services (New South Wales) in 2014, we have been able to reduce a number of operating costs, streamline our service delivery, and position ourselves for growth and greater financial sustainability.

As with any structural change we had to allow for, and absorb, a number of one-off costs. They include the review process and bringing the three entities together operationally. These costs, plus an underlying shortfall of income during the transition phase, resulted in a deficit of \$703,080 for 2014-15. Sanctioned by our Board, these transition costs will be offset through a combination of income growth and targeted cost reductions written into our long-term strategy.

With our focus on growth and continual improvement, we are implementing a raft of critical projects such as consolidating our IT infrastructure, outsourcing the payroll function, developing a new website and establishing a new policy and procedure framework under the guidance of the Quality Review Committee. We are already seeing benefits for clients and staff through improved management and reporting processes.

In addition, we have employed two new staff in the Women's Research, Advocacy and Policy Centre to drive innovation and growth in two of our areas of focus: safety and resilience and financial security. These roles will help identify and develop innovative solutions to assist women and girls live full, safe and self-determined lives. And our new fundraising manager is working with the whole of the organisation on our growth strategy.

GOOD SHEPHERD AUSTRALIA NEW ZEALAND

SUMMARISED INCOME AND EXPENDITURE STATEMENT FOR THE YEAR ENDED 30 JUNE 2015

	2015 \$'000	2014 \$'000		2015 \$'000	2014 \$'000
REVENUE			EXPENDITURE		
Operating grants	7,433	5,430	Employee benefits	9,700	5,728
Distributions from trusts & other organisations	3,543	1,277	Occupancy, equipment & vehicle costs	1,957	1,336
Donations & sponsorships	759	1,077	Agency staff, contractors & consultants	863	253
Service provision charges	899	-	Direct program expenses	380	332
Other income	228	297	Other expenses	665	335
Total Revenue	12,862	8,081	Total Expenditure	13,565	7,984
			Net surplus/(deficit) for the year	(703)	97

2014-15 FINANCIAL SUMMARY

Continued

SUMMARISED BALANCE SHEET AS AT 30 JUNE 2015

	2015 \$'000	2014 \$'000
CURRENT ASSETS		
Cash & financial assets	2,724	2,787
Receivables & other assets	880	127
Total Current Assets	3,604	2,914
NON-CURRENT ASSETS		
Property, plant & equipment	993	592
Total Non-Current Assets	993	592
Total Assets	4,597	3,506
CURRENT LIABILITIES		
Trade & other payables	810	488
Employee benefits	1,129	604
Other liabilities	426	86
Total Current Liabilities	2,365	1,178
NON-CURRENT LIABILITIES		
Employee benefits	230	100
Total Non-Current Liabilities	230	100
Total Liabilities	2,595	1,278
EQUITY		
Retained earnings	2,002	2,228
Total Equity (Net Assets)	2,002	2,228

Notes

1. For the purposes of the audited financial statements of Good Shepherd Australia New Zealand, the 2014 results includes the operational activities of the former Good Shepherd Youth & Family Service only. For the 2015 year, the results incorporate the operational activities of Good Shepherd Services (formerly Good Shepherd Australia New Zealand), and also the operational activities and assets and liabilities transferred from Rosemount Good Shepherd Youth & Family Services (ACN 130 203 940).
2. A full copy of Good Shepherd Australia New Zealand's' audited financial statements are available upon request.

A huge thank you to our corporate and administrative teams who responded so professionally to all the challenges that come with change.

In particular, Rachel Rowett, Finance Manager for managing the finance team and all financial requirements; Hazel Dean, Facilities & Procurement Manager and Sean Daley, Information Systems Manager for their work in overseeing the transition of property and IT activities.



The following programs were supported by the Victorian Government:

Brimbank-Melton Integrated Family Support Program

St Albans Community House

Youth Housing & Support, West and North of Melbourne, based at St Albans and Abbotsford

Wallaroo Community Centre - Hastings West

Family Solutions Integrated Family Support Program

Peninsula Family Violence Program

Peninsula Family Violence Refuges

GOOD SHEPHERD INTERNATIONAL

Australian Council for International Development



ACFID
MEMBER

Working within the Asia Pacific region, Good Shepherd Australia New Zealand is committed to best practices in international development and has been granted membership with ACFID.

As a signatory to the ACFID Code of Conduct, Good Shepherd Australia New Zealand has made a commitment to the following standards:

- Seeking sustainable, fair and equitable solutions to alleviate poverty and disadvantage
- Providing full accountability to all our stakeholders
- Building creative and trusting relationships in the communities where we work
- Commitment to active learning and continuous improvement
- Being honest and transparent about our work and programs
- Respecting, protecting and promoting internationally recognised human rights
- Promoting environmental sustainability
- Strengthening civil society in Australia and across Asia Pacific in countries where we work.

These values align with the Good Shepherd philosophy and organisational values of justice, compassion, dignity, respect, cooperation, creative partnerships and reconciliation.

If a person feels that Good Shepherd Australia New Zealand has made a breach against the ACFID Code of Conduct, they can contact the ACFID Code of Conduct Committee to report any breach of the Code, if these standards are not adhered to.

Full procedures:

www.acfid.asn.au/code-of-conduct/complaints

⊕ See Good Shepherd Services International Aid and Development Financial Summary 2015

⊕ See Good Shepherd Services independent audit report to the Directors of Good Shepherd Services 2015

THANK YOU TO OUR GENEROUS DONORS AND SUPPORTERS

Your commitment to supporting full and equal access to opportunities, resources, education and employment is invaluable. Once the hope of a few, now the call of many, equality for women and girls is regarded as the single most positive influence on human progress.

Thank you sincerely for helping Good Shepherd change lives, we could not achieve all that we do without you.

I now feel confident in managing my money, empowered to make positive change, to make my own choices; I'll benefit from this program for the rest of my life and will pass this onto my son as he gets older.

LISA - FIRMER FOUNDATIONS PARTICIPANT

PHILANTHROPIC SUPPORT

ANZ Staff Community Fund
Canterbury Hurlston Park RSL
Caterpillar Foundation
Commonwealth Bank Staff Community Fund
Dick Smith Foods Foundation
Equity Trustees Limited
Flora & Frank Leith Charitable Trust
Gandel Philanthropy
Henry Berry Estate and Trust
HJ Bennetto Family Trust
John T Reid Charitable Trusts
Keith & Judy Kay Fund
Liverpool Catholic Club
Lord Mayor's Charitable Foundation

Marrich Charitable Foundation
Marrickville Community Fund
Marrickville Community Grants
Petersham RSL
Phyllis Connor Memorial Trust
Rae and Peter Gunn Family
Scanlon Foundation
Sidney Myer Fund
The Carlo & Roslyn Salteri Foundation
The Garry White Foundation
The GW Vowell Foundation
The Ian Potter Foundation
The Matana Foundation
The William Angliss (Victoria) Charitable Fund
The William Buckland Foundation
VCF George Perry Fund

Victorian Women's Benevolent Trust
DONORS
Bourke St Bakery
Brigidine Sisters
Country Womens Association Dromana Branch
Gavin Mansour Pty Ltd
Impact for Women
Louis J Andreatta
Paul & Noelene Rodney
Rita Andre & Dora O'Sullivan
Rotary Club of Hastings Western Port
Sisters of Jesus Good Shepherd "Pastorelle"
St Brigid's Parish, Marrickville
The De Sousa Family (Lionel De Sousa Education Fund)
The Reiki Trust

Troy Angus CORPORATE PARTNERS AND SPONSORS

City West Water
Gorman Commercial
Grill'd
National Australia Bank
Renco Design
savewater! Alliance Inc.
South East Water

LOCAL GOVERNMENT

Brimbank City Council
City of Yarra

THANK YOU TO OUR AMAZING VOLUNTEERS

...and everyone who has given of their time, energy and goodwill so that we can work together to break the cycles of disadvantage for women and girls. We couldn't make such a difference in people's lives without you!



A shout-out from our teams in Sydney, NSW

"We are grateful to the volunteers who support The Waranara Centre and alternative education programs. We rely on a team of 10 people who make a weekly commitment to provide one-to-one learning support for individual students as well as teacher aid support in the classroom.

"Our microfinance programs are supported by volunteers who attend the weekly loan review committee meetings to assist with the loans assessments.

"The Sydney Young Parents Program relies on volunteers to care for the children of young mothers while they attend parenting workshops, information sessions and case management meetings.

"We also acknowledge the wonderful support for students participating in placement programs at universities and TAFE.

"Some of our programs would not be viable without you!"

And thank you to Bourke Street Bakery for supplying such lovely bread and pastries for our students and clients!

Everyone at Good Shepherd is part of the family

Martha arrived in Australia from Bangalore, India in May 2014, with her husband and daughter. Despite having 20 years' experience as an executive assistant in international companies, Martha couldn't find a job in Melbourne.

Six months later she saw a Good Shepherd notice calling for volunteers. Volunteering had not occurred to her before. She contacted the office and two weeks later she was volunteering at the Good Shepherd Chapel in the Abbotsford Convent precinct.

The role gave Martha a purpose and a chance to connect with different people in a warm, welcoming environment. "It was very fulfilling; in fact, I didn't miss working. I enjoyed learning about the lives of other volunteers," Martha said.

Martha felt welcomed from the beginning. "It felt like Good Shepherd was invested in me, and that efforts to get me involved in the organisation were meaningful and authentic. It was like I was part of a family."



CONTACT US

GOOD SHEPHERD AUSTRALIA NEW ZEALAND

PO Box 182
53 Abbotsford Street
Abbotsford Vic 3067
Ph: +61 3 9270 9700
Fax: +61 3 9419 4472
Email: vicadmin@goodshep.org.au
www.goodshep.org.au
ABN 61 354 551 576
ACN 135 641 217

Contact us if you have any questions or comments about our organisation or services.

This includes:

- Complaints and/or client feedback
- Donations
- Media
- Privacy
- Volunteering
- WRAP Centre

GOOD SHEPHERD NETWORK

GOOD SHEPHERD AUSTRALIA NEW ZEALAND

VICTORIA

53 Abbotsford Street
Abbotsford VIC 3067

6 Paterson Street
Abbotsford VIC 3067

354 Main Road West
St Albans VIC 3021

Office 3, 342 Main Street
Mornington VIC 3931

184 Salmon Street
Hastings VIC 3915

Good Shepherd Community
House & Wallaroo Preschool
6 Wallaroo Place
Hastings VIC 3915

Good Shepherd Chapel
St Heliers Street
Abbotsford VIC 3067

NEW SOUTH WALES

440 Marrickville Road
Marrickville NSW 2204

GOOD SHEPHERD MICROFINANCE

VICTORIA

11th Floor, 350 Queen Street
Melbourne VIC 3000

GOOD SHEPHERD NEW ZEALAND

Level LL, 2 Princes Street
Auckland NZ

9 Menzies Street
Sumner, Christchurch NZ 8081

ST CLARE'S SCHOOL

WESTERN AUSTRALIA

14-16 McCartney Crescent
Lathlain WA 6100

THE TRADING CIRCLE

VICTORIA

6 Paterson Street
Abbotsford VIC 3067

NEW SOUTH WALES

27 Lackey Street
Summer Hill NSW 2130

QUEENSLAND

100 Latrobe Terrace
Paddington QLD 4064

WESTERN AUSTRALIA

52B Ruislip Street
Leederville WA 6007

NEW ZEALAND

Suite 12
266-268 Onewa Road
Birkenhead
Auckland NZ 0626