




# The Good Shepherd NILs Conference 2021

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# Reflections on the past, looking towards the future

Celebrating 40 years of providing a safe credit option for women and families experiencing hardship.



# The Good Shepherd NILs Conference 2021

## Day 2 Program

### To join the live event:

8 September 2021

10.30am AEST

Go to live event link:

<https://live.baxav.com.au/goodshepherd/>

### Day Two September 8<sup>th</sup>

Time: 10.30am – 12.30pm AEST (10am start for SA & NT. 8.30am for WA)

10.35 Acknowledgment Country

10.40 Official Welcome from Stella Avramopoulos CEO, GSAZ

10.45 Indigenous Financial Inclusion initiatives

11.00 Join other providers from your state for a personalised workshop in the State Sessions  
Engage with fellow providers, celebrate your achievements, build your network.  
Prizes from our sponsor The Good Guys

#### States:

1. Vic/Tas
2. NSW & WA
3. Qld
4. SA/NT

11.40 Coffee break

11.50 A message from our key Sponsor NAB

11.55 Keynote speaker Rosie Batty  
Join the inspirational Rose Batty as she engaged in a conversation with MC Jamila Rizvi in a  
Keynote like no other

12.30 Close of day two



# SPEAKERS



# Jamila Rizvi

Best selling author, journalist, presenter and gender equality advocate

Master of Ceremonies



Jamila Rizvi is an author, presenter and political commentator. She is the Chief Creative Officer for the Nine Network's *Future Women*. Jamila writes regularly for *The Sydney Morning Herald*, *The Age*, *The Good Weekend* and *Sunday Life*.

Jamila is the author of the bestselling *Not Just Lucky*, a career manifesto for millennial women, and *The Motherhood*, an anthology of letters about life with a newborn. In 2020 she edited *Untold Resilience*, a collection of stories about older Australian women. She has since also written a children's book - *I'm a Hero Too*.

A proud proponent for the rights of women and families she has been named one of Australia's 100 Women of Influence by the Australian Financial Review, and is the 2020 Victoria Award for Excellence in Women's Leadership.

She is the host of *Anonymous Was a Woman* and co-host of *The Briefing* podcast. She is also the co-founder of the popular event series *Tea with Jam and Clare*. The event attracts audiences in their thousands each year and has an online community of 10,000 women.



# Stella Avramopoulos

Chief Executive Officer, Good Shepherd ANZ



Stella Avramopoulos has been the CEO of Good Shepherd Australia New Zealand. Since taking the role in 2018, she has overseen the merger of Good Shepherd ANZ and Good Shepherd Microfinance, to create one full-service organisation recognising the interconnected nature of financial insecurity and the wellbeing and safety of women and families.

Prior to taking her appointment at Good Shepherd Stella was CEO of Kildonan Uniting Care for 9 years.

Stella understands community organisations, having worked through all levels of the sector, and feels passionate about ensuring women and children feel safe, strong and connected. Her range of experience provides her with perspective, and she is dedicated to being connected to

the communities she serves.

Stella is an influential leader in the community and government sectors. In 2017 she was a consultant for Consumer Affairs Victoria as the resident sponsor at the Berkeley Retirement facility. She has held advisory positions on the Office of Living Victoria's Environment and Community Taskforce, the Ministerial Advisory Group Addressing Violence Against Women and Children, the Victorian Government's Community Sector Reform Council and Australian Banking Association Customer Forum. Stella was the President of the Victorian Council of Social Service (VCOSS) with her term ending May 2021. She currently sits on the National Centre for Social Impact Studies Advisory Board.





# Rosie Batty

## Keynote Speaker



Rosie Batty AO knows pain no woman should have to suffer. Her son was killed by his father in a violent incident in February 2014, a horrendous event that shocked not only the nation, but the world. Greg Anderson murdered his 11-year-old son Luke and was then shot by police at the Tyabb cricket oval. Rosie had suffered years of family violence and had intervention and custody orders in place, in an effort to protect herself and her son.

Rosie became an outspoken and dynamic crusader against domestic violence, which led her to be named Australian of the Year in January 2015. Since then, Rosie has made the most of her position of influence, campaigning and advocating for necessary systemic and attitudinal change, to address the family violence epidemic

Before her shift to focus to less public-facing advocacy work, Rosie ran the Never Alone campaign through the Luke Batty Foundation. Never Alone led the push for a national change in conversation around family violence to put victims at the centre of all decisions. The campaign also helped deliver several key policy changes

around family law issues and respectful relationships education.

Rosie was also Chair of the Victim Survivors' Advisory Council for the Victorian Government, which was in response to the country's first Royal Commission into Family Violence.

Fortune Magazine named Rosie as one of its top 50 world's greatest leaders and Rosie was voted the most influential person in the Not-for-Profit sector on Pro Bono Australia's Impact 25 list in both 2015 and 2016. She has also been inducted into the Victorian Honour Roll of Women.

Rosie received an Honorary Doctorate from the University of the Sunshine Coast for her contribution to raising national awareness and action concerning Family Violence and in 2019 received an Order of Australia in the Queen's Birthday Honour's List.

She is proudly a Patron for the Australian Childhood Foundation and Doncare Community Services, and is also a Board Director for The Royal Women's Hospital.



# Previously: The Good Shepherd NILs Conference 2021 Day 1

**Day One August 31<sup>st</sup>**

**Time: 10.30am – 12.30pm AEST (10am start for SA & NT. 8.30am for WA)**

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**10.30 Opening**

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**10.35 Welcome to Country**

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**10.40 Celebrating 40 years of NILs**

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**10.45 Opening Address – Stella Avramopoulos CEO, GSANZ**

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**10.55 NILs Update– Dare Kavanagh**

**From new programs to new art, get an update on all things NILs.**

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**11.05 Coffee break**

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**11.15 Panel discussion**

**What does financial vulnerability look like today, how do we maximize the number of people we reach and the impact we have.**

**Panelists**

- 1. Professor Roslyn Russell – Director of Research, Advocacy and Service Impact at Good Shepherd**
- 2. Fiona Guthrie– CEO of Financial Counselling Australia**
- 3. Jacqui Watt– CEO No to Violence– confirmed**
- 4. Elliot Anderson– Head of Financial Health and Resilience, Social Impact at NAB**

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**11.55 Sister Monica Walsh – Closing address**

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**12.10 The Good Guys Lucky Door Prize Giveaway**

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**12.30 Close for day one**





# Roslyn Russell

Director of Research, Advocacy and Service Impact, Good Shepherd ANZ  
Panelist



Roslyn Russell is the Director of Research, Advocacy and Service Impact at Good Shepherd. Prior to joining Good Shepherd Roslyn had a prominent academic career at RMIT and La Trobe Universities spanning over two decades. She brings with her expertise in conducting multidisciplinary research that has directly impacted government and corporate policy, and investment into programs that build security for women, families and the vulnerable.

Collaborating across industry, government and community organizations, Professor Russel

has become an authority on financial security. She has co-authored major research on topics such as the underlying factors behind women's financial decision-making, the high costs of financial insecurity and the role of financial education in addressing the impact of domestic violence.

Her expertise and experience have led her to collaborate with or advised ASIC, Women's Information Referral Service (WIRE), ANZ Bank and the CBA.



# Fiona Guthrie

Chief Executive Officer, Financial Counseling Australia

Panelist



Fiona Guthrie is the CEO of Financial Counselling Australia, the peak body for financial counsellors in Australia.

Fiona has been involved with the consumer movement for nearly 30 years, including a number of years on the executive of the Consumers' Federation of Australia.

She is currently FCA's representative on the ACCC's Consumer Consultative Committee and is a member of the boards of Way Forward, Choice and the Queensland Competition Authority.

In 2017, she was a recipient of an Order of Australia for significant service to the community through social welfare and financial counselling roles.



# Jacqui Watt

Chief Executive Officer, No To Violence

Panelist



Since 2015 Jacqui has led No to Violence (NTV) through transformational change, growing and building further NTV's credibility as Australia's leading best practice organisation in men's family violence interventions.

This is Jacqui's third CEO role with previous peak roles advocating for community housing. She has worked at senior levels in the fields of alcohol and drugs, mental health, disability, social housing and social enterprise.

Jacqui holds an Honours degree in Social Policy from University of

Edinburgh and a Masters in Management and Social Responsibility from Bristol University. Jacqui is also a Graduate of the Australian Institute of Company Directors.



# Elliot Anderson

Head of Financial Health and Resilience, Social Impact, NAB

Panelist



Since 2008, Elliot has been working in Australia and the Pacific to influence the way financial inclusion is understood and addressed.

Elliot is currently the Head of Financial Health and Resilience in the Social Impact team at National Australia Bank (NAB).

His team are responsible for supporting financial inclusion initiatives including NILS in partnership with Good Shepherd Australia New Zealand and Government.

During his time at NAB, Elliot has also led NAB's work in

Indigenous Affairs, Customers Experiencing Vulnerability and has supported a greater focus on Financial Health measurement across the bank and externally.

Elliot has a passion for social justice and outside of NAB he is the Treasurer of the St Kilda Legal Service.





# Sister Monica Walsh

## Province Leader



Monica holds the role of Province Leader for the Good Shepherd sisters ANZ. The Province Leader is the official representative of the Province under the Congregational Leader. The role is one of spiritual and apostolic leadership, service, and love.

Monica joined the sisters in 1963 and has a Social Work Degree and post-graduate qualifications in Pastoral Ministry, Counselling and Group Work. Initially Monica worked with teenagers in residential care and later helped develop neighbourhood outreach in communities in outer western Sydney, the Sunshine Coast (Qld) and outer western

Brisbane. She worked mainly with women providing counselling and empowerment courses.

Over the years Monica also worked as a Sessional Counsellor for Centacare in Sydney and Brisbane. She supported adult survivors of sexual abuse and women leaving family violence. Monica has been involved since the 1990s in the journey towards restoration and healing for past residents who experienced abuse in the care of the sisters. She is currently a member of the Asia Pacific Circle of leaders



**Good Shepherd's vision is  
that all women, girls and  
families are safe, well,  
strong and connected.**

