

Good Shepherd Training Services

Delivering customised workshops and training to benefit your organisation and customers.

What we offer

Good Shepherd delivers bespoke training sessions to organisations wanting to support staff and clients who may be experiencing family violence or financial hardship, and organisations wanting to promote wellbeing amongst staff.

Better outcomes for clients, staff and the community.

Using co-design and human-centred methodology, we work with you to identify your ultimate objectives, customise ideal training format and materials, integrate your existing policies/procedures/ case studies, and ensure an impactful, useful and inspiring learning experience.

Grounded in experience, developed with expertise.

Why us?

Having over 150 years' experience in the sector, we know how to identify and respond to trauma, disadvantage and vulnerability – and we know how to make positive change.

We have trained over 2400 people in:

- Financial Capability
- Family Violence Awareness and Response
- Financial Hardship
- Financial Wellbeing



**Financial
Hardship**

**Family
Violence
Awareness &
Response**

**Financial
Wellbeing**



We have worked with:

AIG
AMP
Australian Unity
City of Stonnington
Chisholm Institute
Countdown
Deakin University
East Gippsland Water
Goulburn Valley Water
GWMWater
Haven Housing
HESTA
Liberty
Maribyrnong City Council
Parks Victoria
Solar Victoria
Transurban
Wannon Water
Woolworths
WorkSafe
Zip

Some examples of our training work:

- Providing staff with an understanding of the complex circumstances that can lead to vulnerability
- Increasing family violence awareness
- Identifying the signs of economic abuse
- Supporting clients with complex needs
- Applying intersectionality to policies and practices
- Improving staff financial wellbeing, including developing programs in future planning, economic security and financial resources and supports.

Testimonials

“Excellent materials delivered really well in a very constrained period of time. An exemplar of top-class training delivery.”

“The facilitators... were both warm and welcoming, with the information delivered at the right pace.”

“Thank you for addressing an important but often hidden topic.”

“The training was excellent, breaking up the sessions with a face-to-face before and after the online was really good.”

“The scenario was catered for our business and therefore our staff were able to relate and respond. Thank You.”



Contact us to talk about your organisation's needs:

Email advisory@goodshep.org.au

Call 03 9270 9700

Visit goodshep.org.au/training-and-advisory

